

ONLINE PAYMENTS

www.shelbycountyrustee.com

E-CHECK offers the convenience of paying taxes from a checking account with no additional fees.

CREDIT CARD * payments can be made using VISA, MasterCard, and Discover. American Express only accepted at kiosk locations.



*Additional fees apply for credit card payments.

ONLINE INFORMATION!

AUTO-PAY • PAYMENT HISTORY
E-MAIL CUSTOMER SERVICE

Assessment Questions

The last day for property assessment appeals was June 30, 2017. Questions regarding property value may be directed to the Shelby County Assessor, (901) 222-7001.

Personal Property Taxes

Tax is levied on business furnishings and equipment based on information provided to the Assessor of Property. You must notify the Assessor of Property and the County Clerk when you sell or close your business. Personal Property taxes are owed if the business was in operation on January 1, 2017.

Shelby County Assessor (901) 222-7001
Shelby County Clerk (901) 222-3000

Need a Receipt

Receipts may be obtained by calling (901) 222-0200 or online at www.shelbycountyrustee.com.

Partial Payment

Partial payments are gladly accepted. No interest or penalty will accrue on 2017 taxes if the balance is paid by February 28, 2018. See website for monthly auto-pay options.

PAYMENT LOCATIONS

(Year-round)

DOWNTOWN

157 Poplar Ave, 2nd Floor (2nd & Poplar)
BY MAIL: PO Box 2751, Memphis, TN 38101
Monday—Friday; 8am—4:30pm

Millington City Hall
7930 Nelson Rd
Monday—Thurs: 8am—4pm
Fri: 8am—3pm

Arlington Town Hall
5854 Airline Rd
Mon—Thurs: 9am—4pm
Fri: 9am—3pm

SEASONAL LOCATIONS/HOURS

Whitehaven Regions Bank
1190 E Shelby Drive
Tuesday: Oct 1 - Feb 28
9am—1pm & 2pm—4pm

Bartlett City Hall
6400 Stage Rd
Wednesday: Oct 1 - Feb 28
Friday: Dec 1 - Feb 28
8am—1pm & 2pm—4:30pm

Germantown City Hall
1930 S Germantown Rd
Monday: Dec 1 - Feb 28
8am—1pm & 2pm—4:30pm

Collierville Town Hall
500 Poplar View Pkwy
Thursday: Dec 1 - Feb 28
9am—1pm & 2pm—4pm

KIOSK PAYMENT LOCATIONS

Downtown Office
Arlington Town Hall
Bartlett City Hall
Collierville Town Hall

Germantown City Hall
Lakeland City Hall
Memphis City Hall
Millington City Hall

County Clerk's Office at
1075 Mullins Station Rd

Central Library at
3030 Poplar Ave

Regions Bank Locations:

1190 E Shelby Dr
640 N Germantown Pkwy
6231 Stage Rd

To invite the Trustee to speak at your club or organization, please call (901) 222-0208.

★★ Important 2017 ★★

TAXPAYER BENEFITS



DAVID LENOIR
SHELBY COUNTY TRUSTEE

"Our goal is to exceed expectations."

~DAVID LENOIR



TAX RELIEF

TAX FREEZE

OTHER SENIOR BENEFITS

Elderly & Disabled

Income Limit * of \$29,180

- Homeowners age 65 or older, or
- A total and permanent disability rating

Disabled Veterans

No Income Limit

Total and permanently disabled veteran or widow(er) of disabled veteran or spouse of a soldier killed in action

MAXIMUM TAX RELIEF BENEFITS	Elderly & Disabled	Disabled Veterans
Shelby County	\$277.43	\$1,798.13
Millington	\$103.28	\$669.38
Arlington	\$77.63	\$503.13
Bartlett	\$123.53	\$800.63
Lakeland	\$84.38	\$546.88

Important Dates

December 29, 2017: Return all applications and vouchers for faster processing.

February 28, 2018: Pay your portion of 2017 property taxes to avoid interest and penalty.

April 5, 2018: Submit all applications, vouchers, and payments to receive tax benefits.

Income Limit * of \$38,360

The Tax Freeze Program was created to help seniors by freezing the tax amount on their primary residence for future years.



You may qualify for the Tax Freeze if:

- Age 65 or older, and
- Own and live in a home in Shelby County that is your primary residence (mobile homes included), and
- Combined 2016 income for you, your spouse* and all other owners is \$38,360 or less

**Legislation requires the income of the applicant's spouse to be included, regardless of ownership.*

How does the Tax Freeze benefit you?

If you are a new applicant this year, the Tax Freeze Program freezes the 2018 tax amount on residential property taxes based on the tax amount from 2017.

If you have previously been approved for Tax Freeze, you **must** reapply every year to keep your taxes at the frozen amount.

ATTENTION:

To obtain applications, please call Customer Service at (901) 222-0200.

Wheel Tax Rebate

Income Limit * of \$25,000

The Shelby County Trustee processes Wheel Tax rebates for eligible seniors and qualified disabled residents. This \$50 annual benefit is a reimbursement of the wheel tax.

Who qualifies?

- Age 65 or older, or
- A total and permanent disability rating

Documentation required:

- Completed Wheel Tax Rebate application (available at www.shelbycountysteel.com or County Clerk and Trustee locations)
- Copy of paid current vehicle registration
- Proof of age (copy of valid driver's license or birth certificate)
- Proof of income (copy of Social Security Benefits Statement or most recent federal tax return)
- Copy of current paid vehicle registration for handicap license plate (not hang tag) for disabled drivers

Quarterly Payment Plan

Who qualifies?

- Age 65 or older
- Fixed income (SSI, SSA, Pension)
- Own and live in a home in Shelby County that is your primary residence
- Taxes must be paid on prior years
- Submit applications by October 31, 2017
- Quarterly payments are due October 2017 and January, April and July 2018.

All applications are subject to approval

